



# FAQ's

## A selection of Via Travel's most common

## Travel Australia FAQ's'

### Do I need vaccinations?

Yes, but just your normal travel ones. You will be in and out of the ocean, mixing with the local wildlife and trekking through some cool nature parks – so we highly suggest you contact the [Australian Government Department of Health & Aged Care](#) for up-to-date information on which vaccines are recommended.

### Suitcase or backpack?

Ultimately, the choice is yours. You can bring whatever makes you feel comfortable. As we specialise in Boutique Tours, roller suitcases are manageable across all of our tours. However, due to luggage restrictions on some of our transport networks, there is a maximum weight of 20kgs.

### Tech and charging

Australia's electricity supply operates at 240 volts and 50 hertz. Most hotels and motels offer 110-volt AC outlets, but these are typically limited to electric razors with a 20-watt rating. For other devices, you'll need an adapter or voltage converter. These can be easily found at airports, supermarkets, and pharmacies across Australia

### **What is the time zone in OZ?**

Time zones change across OZ. We're a pretty big country so we suggest that you check out [Time and Date](#) for accurate information. Generally, it's between 8.5hrs to 10 hrs different (ahead) from CET

### **What's the cost of a cuppa coffee**

To start, the cost of dining, drinking or grabbing a cuppa coffee will change from town to town and between more local eateries and tourism hotspots – it's the same as most places around the world.

However, a general guide to budget on is:

Coffee – AUD\$ 2.50 – \$4

Breakfast – AUD\$8 – \$15

Beer – AUD\$5-8 for a pint

### **Can I book extra nights before and after my trip**

Absolutely! Just drop us a line and we'll get a quote to you!

### **Can I join your tour after its started?**

In most cases, yes you can. However, we will need to confirm this on a trip by trip basis, so please contact us if you'd like to consider an early departure or a late arrival. Due to bedding configurations, the price is most likely to be the same as the full tour.

### **Are the jellyfish only on the East Coast?**

Firstly, we'll give you a heads up if there is any concern about jellyfish... Jelly Blubbers are among the most frequently seen jellyfish along Australia's East Coast, along with Bluebottles, particularly in Queensland and New South Wales. While their stings can be painful, they generally do not require medical attention.

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### **How hot does it get in Summer?**

Hot (30+)! But there are lots of swimming opportunities as we explore the best of the east coast!

We do have a wee hole in the ozone above our beautiful country so bring a hat and sunblock – SLIP, SLOP, SLAP and WRAP!

### **What is the population of Australia?**

Approx. 22 million fabulous people call Australia home, most of which live in the coastal regions

### **What's the drinking age in Australia**

A solid 18 years, but if you have a baby face, and look younger than 25 years, then expect to be asked for ID! Acceptable ID must have a clear photo, be valid and have your birthdate clearly marked on it.

### **Is the tap water drinkable?**

Australia's tap water is known for being clean, safe, and great-tasting. However, some states experience drought conditions, which can lead to water restrictions. It's a good idea to check with your accommodation for any applicable guidelines.

And we encourage you to bring a drink bottle to refill along your tour – we don't support single use plastic bottles and hope you feel the same!

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### **Money Honey – Credit Cards, Eftpos and Cash**

Australia has a wide range of banks and ATMs available, with cash machines accessible 24/7. Before your trip, it's a good idea to check with your bank to confirm that your cards will work in Australia. Generally, ATMs accept cards linked to Visa, MasterCard, Maestro, Cirrus, or Plus networks.

Most banks operate between 9 AM and 4 PM and offer foreign currency exchange as well as travellers cheque services at competitive rates. While major credit cards are widely accepted in shops, overseas EFTPOS cards won't work, so you'll need to withdraw cash from an ATM when necessary.